

REPORTING CONCERNS

Healthcare workers may anonymously report without fear of disciplinary action any urgent pt. safety or quality concern as well as an improvement idea to:

Conemaugh Memorial Medical Center Risk/Patient Safety Department at 534-9535.

Staff may also report their concerns to the Department of Health or The Joint Commission.

PA Department of Health

Division of Acute and Ambulatory Care

Room 532 Health & Welfare Building

625 Forster Street

Harrisburg, PA 17120

Phone: (717) 783-8980 Fax: (717) 705-6663

Complaint Hotline: 1-800-254-5164

Online complaint form: apps.health.pa.gov/dohforms/FacilityComplaint.aspx

Email: c-ncomplai@pa.gov

The Joint Commission

Division of Accreditation Operations

Office of Quality Monitoring

One Renaissance Boulevard

Oakbrook Terrace, IL 60181

Phone : 1-800-994-6610 or E-mail : complaint@jcaho.org

online portal at www.jointcommission.org/en-us/contact-us/report-a-patient-safety-event

PA Quality Improvement Organization (QIO)

Livanta BFCC – Effective August 18, 2025, Livanta’s BFCC-QIO program has been rebranded as Commence Health.

1-866-815-5440