

SECURE CHAT

Secure Chat is a feature available on the desktop in Hyperspace and in Epic's Haiku, Canto, and Rover mobile applications that allows users to send secure text messages to colleagues in real-time from a mobile device or desktop computer, enhancing the quality and speed of communication and collaboration between care team members. Secure Chat is for non-urgent messages and is **not** a substitution for official documentation or orders in the electronic health record.

For any questions or assistance downloading the Haiku app, please contact the Clinical Support Specialists at 814-534-1113 or the MIS helpdesk at 814-534-9195.